

## Helpdesk employee (m/f/d)

### About CONXPERT

At CONXPERT, we control more than 25,000 secure data connections for customers in a wide range of industries in over 120 countries – individually, reliably and as quietly as possible. Our customers rely on our many years of expert knowledge and appreciate the determination with which we develop and professionally implement IT solutions for them. At the same time, we never forget the human element behind all the databases and software developments. A strong team creates strong customer relationships. And that's what CONXPERT stands for, too.

### Your duties

- Analysis of customer requirements
- Creation of the conversion process
- Process maintenance and enhancement
- Technical process consulting
- Creation, adaptation and use of process-supporting databases
- Error analysis of new and existing processes
- Creation of software components

### Your profile

- Completed training in the IT industry or comparable qualifications
- Knowledge of Microsoft technologies, e.g. Windows, Office
- Enthusiasm for qualified customer support as well as a high degree of service orientation
- Good knowledge of German and English

### Employment benefits

- Great variety thanks to a broad customer base
- Independent working and real teamwork
- A great working atmosphere with flat hierarchies
- A fair salary with individual progression opportunities
- A family-friendly workplace and 30 days of leave
- A workplace close to nature in Lilienthal with good transport connections to Bremen city
- Core working hours from 9 a.m. to 4 p.m. with flexitime options

### Contact

Interested? Then apply for our IT Manager role now! Please email your application documents including cover letter and CV to Mr Stefan Jackels. Please also include your earliest possible starting date and salary expectations. We are looking forward to meeting you!

If you have any questions, call us on [+49 \(0\)4298 – 95 64 0](tel:+49(0)4298-95640)

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### Employer

CONXPERT GmbH & Co. KG

### Workload

Full-time

### Start of employment

immediately

### Term of employment

permanent

### Industry/trade

IT

### Place of work

Hauptstraße 68, 28865, Lilienthal, Germany

### Working hours

40 hours p/w

### Release date

January 12, 2022